



## Care360® Mobile Web (for BlackBerry® and Smartphones) QuickStart

### Logging In to Care360

1. Using your Web browser, access Care360 Mobile via the following URL:  
m.care360.com
2. On the Care360 Mobile login screen, type your *User ID* and *Password*.
3. Select *Log In*.
4. If prompted, do one (or both) of the following:
  - Change your password:
    - a. Type your *New Password*.
    - b. At *Confirm Password*, re-type your password.
    - c. Select *Save*.
  - Select and answer your challenge question(s):
    - a. Select the option button next to the challenge question.
    - b. Type your answer in the text box (Must contain at least two characters.)
    - c. Select *Save*.
5. Do one of the following, based on your organizational affiliation(s):

**Note:** The organization you choose at login becomes the default context for many of the tasks you can perform.

  - Single organization. Your login is complete.
  - Multiple organizations. Choose the organization under which you want to log in.

**Note:** If you set a default organization in Care360 Labs & Meds, you do not have to select an organization each time you log in to Care360 Mobile.

### Logging Out of Care360

1. Select the home icon at the top of the page to access the home page.
2. Select *Log out*.

### Switching Between Organizations

1. Select the home icon at the top of the page to access the home page.
2. Select *Change organization*.
3. Choose an organization's name from the list.

You are immediately switched to the selected organization, and assume the permissions and features assigned to you under that organization.

### Viewing a Patient Summary

1. Select the home icon at the top of the page to access the home page.
2. Select *Patient*.
3. At *Patient Name*, type a patient name (in the format *Last, First*).
4. Select *Search*.
5. In the *Matching Patients* list, select a patient name. Summary information for the patient displays.
6. Do one or more of the following:
  - To view lab results associated with the patient, select *Labs*. See "Viewing Lab Results for a Patient".
  - To view active medications for the patient, select *Medications*.
  - To view allergies for the patient, select *Allergies*.
  - To view any problems recorded for the patient, select *Problems*.
  - To view any notes concerning the patient, select *Patient Notes*.
  - To view the patient's demographic information, select *Demographics*.
  - Tap the search icon to search for a different patient.

### Viewing New Lab Results

1. Select the home icon at the top of the page to access the home page.
2. Select *New results*.
3. Scroll through the new results.

**Note:** Abnormal results are designated with the "a" (abnormal) icon.
4. To view details for a new lab result:
  - a. Select a lab result in the list. The lab details displays.
  - b. Select the *Full Report* link to view the complete lab report (report of record).
  - c. Select a page to view.
5. Select the back arrow to return to the new results list.

**Note:** Select a patient's name to view the summary for that patient. See "Viewing a Patient Summary".

### Viewing Lab Results for a Patient

1. Access a patient summary. See "Viewing a Patient Summary".
2. Select *Labs*.
3. A list of available lab results for the patient displays.

**Note:** Abnormal results are designated with the "a" (abnormal) icon.
4. To view details for a lab result, do the following:
  - a. Select a lab result in the list. The lab details displays.
  - b. Select the *Full Report* link to view the complete lab report (report of record).
  - c. Select a page to view.
5. Select the back arrow to return to the labs list for the patient.

For help, contact the Help Desk at 1-800-697-9302.

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