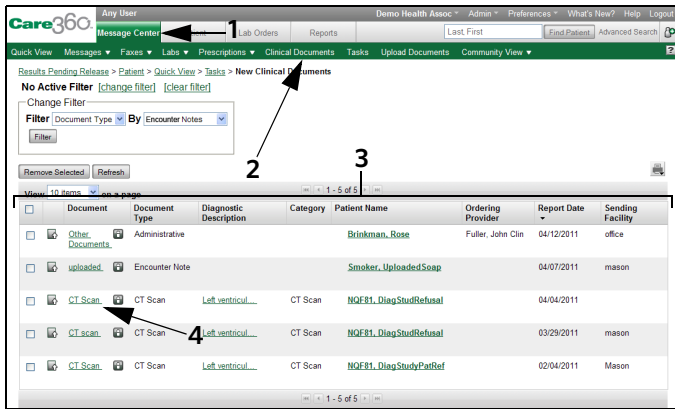


## Care360® Labs & Meds 2012.1 Viewing Patient Results

This Quick Start describes features for both lab results and clinical documents. Only organizations that subscribe to the Care360 EHR service and are set up to receive electronic clinical documents will be able to access the clinical documents features.

### Viewing New Results or Clinical Documents



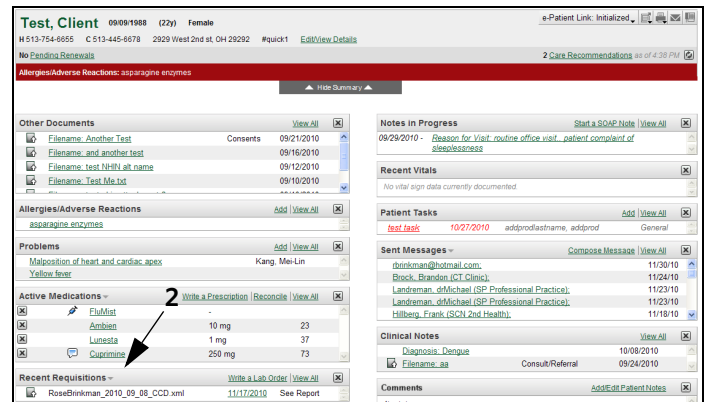
If an enhanced report symbol (📄) is available for a lab result, you can click it to view additional information about the selected lab result. Enhanced reports are those that contain more than simple lists of data, such as an Anatomic Pathology (AP) report (which contains photomicrographs of tissue or blood samples), and a pathologist's report of the diagnosis.

**Note:** To view a list of all lab tests (or panels) that were ordered for a particular requisition, position the mouse pointer over the information symbol (ℹ) next to the desired *Requisition Number*.

#### Tips:

- To view the *Summary* page of a patient associated with a new result, click the *Patient Name* in the list.
- If there are additional results or documents in the list that are not currently displayed, click the navigation links (page numbers or arrows) at the top and bottom of the list to navigate between pages.

### Viewing All Results for a Patient



#### To View New Results or Clinical Documents

1. Click the *Message Center* tab.
  - Tip:** Review the *Quick View* page to see if you have any *New Lab Results* or *New Clinical Documents* waiting.
2. To access a results page, do one of the following:
  - Click the *New Clinical Documents* count from the *Quick View* page.
  - In the *Labs* menu, click *New Lab Results*.
  - Click the *Clinical Documents* menu.

The *New Lab Results* or *New Clinical Documents* page appears, depending upon your selection, and displays a list of the new results that you have received.

**Note:** If you have specified default filter options for lab results, only new lab results matching these filter settings display. If you would like to view all of the lab results, or modify the filter settings, you can override the default filters from the *New Lab Results* page by modifying the filter settings for the *Active Filter*.

Any changes made to the filter settings from the *New Lab Results* page are temporary. If you navigate off the page or log out, the current filtering no longer applies. In addition, the next time you view the *New Lab Results* list, any default lab results settings you have specified are automatically reapplied. For information about defining default settings for the new results, refer to "Setting User Preferences" in the *Care360 User Manual* or online Help.

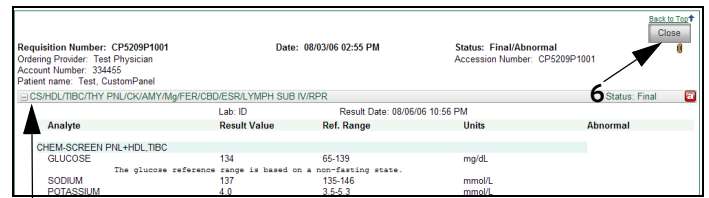
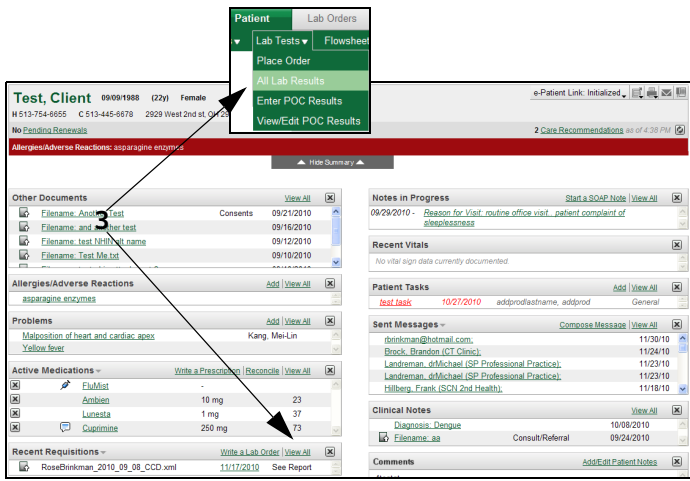
3. Re-sort the results list as needed by clicking the appropriate column heading; clicking the column heading a second time reverses the sort.
4. To view a result, click the *Requisition Number* (for lab results) or click an item in the *Document* column (for clinical documents). The content of the result or document appears below the results or documents list (except for uploaded results or documents, which do not display).

#### To View All Lab Results for a Patient

1. Access a patient chart.
2. Locate the *Recent Tests/Recent Requisitions* section of the patient *Summary* page, and do one or more of the following to review the patient's recent test results:

**Note:** The *Recent Tests* list appears by default when you access the patient *Summary* page. If you prefer to directly access the *Recent Requisitions* list instead, you can specify that option by modifying your user preferences. For instructions, refer to "Set General User Preferences" in the *Care360 User Manual* or online Help.

- **View result details.** To view detailed results for a test in the *Recent Tests* list, click the test (or panel) name. Results for the selected test(s) appear below the patient information.
  - Note:** Tests that contain one or more abnormal results are designated with the abnormal symbol (📄). Tests that contain results with an unknown status (normal or abnormal is not specified) are designated with the *See Report* message.
- **View requisitions.** To view tests grouped by requisition, from the *Recent Tests/Recent Requisitions* section, click and select *Recent Requisitions*.
  - Note:** To view detailed results for all tests included in a requisition, click the requisition date.



5. While viewing result details (below the results list), do one of the following to collapse or expand the information displayed:
  - Click to expand (show) the corresponding section.
  - Click to collapse (hide) the corresponding section.
6. To close the selected results, click *Close* within the results.

### To View All Radiology Results for a Patient

1. Access a patient chart.

### To View All Lab Results for a Patient, *continued*

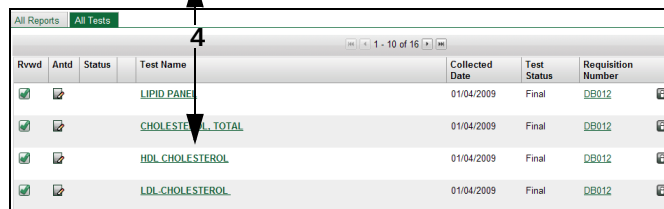
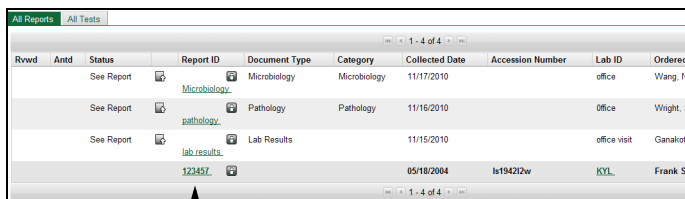
3. To view a list of all lab reports and test results received for the patient, do one of the following:
  - Click *All Lab Results* in the *Lab Tests* menu.
  - Click *View All* in the *Recent Tests* (or *Recent Requisitions*) section.

The *All Reports* list appears in the content pane. To view a list of results by test (rather than requisition), click the *All Tests* tab.

**Note:** Uploaded lab reports in the *All Reports* list are identified by the upload symbol ().

**Tip:** To view a list of all tests (or panels) that were ordered for a particular requisition, position the mouse pointer over the information symbol ().

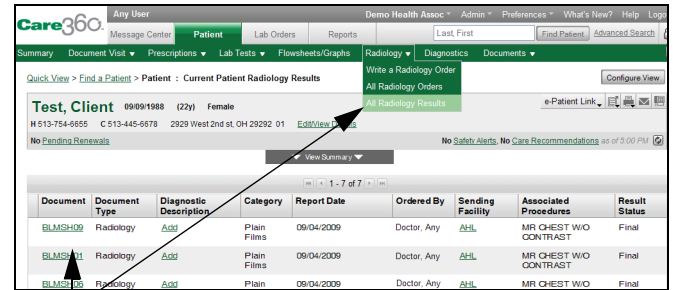
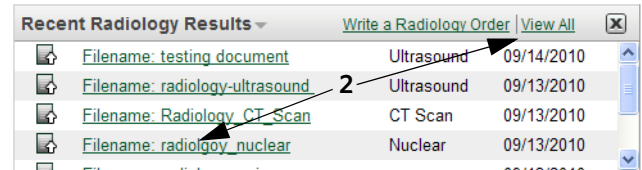
**Note:** If available, click the enhanced report symbol (). Enhanced reports are those that contain more than simple lists of data, such as an Anatomic Pathology (AP) report (which contains photomicrographs of tissue or blood samples), and a pathologist's report of the diagnosis.



4. Do one of the following:
  - To view detailed results for a requisition (from the *All Reports* tab), click the *Report ID*.
  - To view detailed results for a test or panel (from the *All Tests* tab), click the *Test Name*.

Results for all tests included in the requisition appear below the requisitions list.

**Note:** If available, click the enhanced report symbol () to view additional information about the selected result.



2. Do one of the following to view a radiology result from the patient *Summary* page:
  - In the *Recent Radiology Results* section of the patient's summary, click the document description of the radiology result you want to view.
 

**Note:** The only print option available when viewing a radiology result directly from the patient *Summary* page is *Print Current Radiology Report*.
  - In the *Recent Radiology Results* section of the patient's summary, do the following:
    - a. Click the *View All* link.
    - b. From the *Current Patient Radiology Results* page, click the document description of the radiology result you want to view.
3. To view a radiology result from the *Patient* tab, do the following:
  - a. Click *Radiology > All Radiology Results*.
  - b. From the *Current Patient Radiology Results* page, click the document description of the radiology result you want to view.

For help, contact the Help Desk at 1-800-697-9302.